

LOGGING IN & TAKING ORDERS SCREEN BASICS

1. To login you will need to:

- A. Scan your fingerprint
- B. Enter first and last name
- C. Find name on list and enter six-digit PIN
- D. Enter username and password

2. Register checks, till playback, and cash pulls can be found:

- A. In the employee menu
- B. By scanning fingerprint
- C. By selecting the waffle grid
- D. Only the manager performs these activities

3. A red line through the cloud is an indication that:

- A. You cannot process credit cards
- B. The CV system is down
- C. The system isn't connected to the cloud but will work
- D. The system isn't connected to the cloud and credit cards cannot be processed

4. The stopwatch icon will show you:

- A. Product that is the freshest
- B. Product that is the oldest
- C. Product that is expired
- D. Product that is expiring in 5 minutes

5. Product buttons will show you:

- A. Number of product ready
- B. How long product has been in Cres Cor
- C. Who put the product in oven
- D. Name and price
- E. All of the above
- F. A & D

Answers can be found on page 7

TAKING ORDERS

1. The steps to check out a till are:

- A. Select initials, find name, enter PIN, then enter drawer amount, assign drawer
- B. Select dollar sign, enter drawer amount, assign drawer
- C. Select waffle icon, drawer, enter drawer amount, assign drawer
- D. Only the manager checks out a drawer

2. To change the price on a product for a single transaction, you need to:

- A. The product name, price change
- B. The waffle icon
- C. Double tap the product
- D. The quantity box, price change

3. The two most effective ways to enter a phone order are:

- A. Select the stopwatch icon > input customer's order > Save
- B. Input customer's order > select the stopwatch icon > Save
- C. Select Schedule Order > input customer's order > Save
- D. Input customer's order > select Schedule Order > Save
- E. A & D
- F. B & D

4. To remove taxes from an order the system will ask for:

- A. Tax ID Number
- B. Customer ID
- C. Credit card
- D. All of the above



CAESAR VISION CLOUD

Answers can be found on page 8

OTHER REGISTER FUNCTIONS

1. Expired product will show as:

- A. A red banner at the bottom of the screen
- B. A red caution sign at the left of the screen
- C. A gold notification at the bottom of the screen
- D. A yellow caution sign at the left of the screen

2. Red text in the till playback is an indication that:

- A. There is a CV error
- B. The employee counted incorrectly
- C. The employee dropped incorrectly
- D. The register has a discrepancy

3. A manager's authorization is needed for which of following:

- A. Expired product
- B. Pay in/pay out
- C. Register checks
- D. Both A and C
- E. Both B and C



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Answers can be found on page 9

COMMAND SCREENS

1. In the bottom left corner of the Makeline Command Screen is the Hot-N-Ready section. Each product tile is split into three smaller boxes. What does each box indicate?

- | | |
|------------------------------------|---------|
| A. The black box with white number | Answer: |
| B. The white box with black number | Answer: |
| C. The biggest of the three boxes | Answer: |
| D. A green box | Answer: |
| E. A red box | Answer: |
| F. A yellow box | Answer: |

2. What is the difference between “wasting” and “voiding” expired product in the Cres Cor?

- A. Only managers can make voids
- B. Waste is product you will throw away; Void is product that was not made, or you don't physically have it
- C. Waste is product you will throw away; Void is product the manager will give away to customers
- D. Waste is what we discard throughout the day; Void is pizza that didn't sell at the end of the night

3. If a pizza comes out of the oven and does not meet our quality characteristics, where would you go on the Landing Command Screen to remake that pizza?

4. When it comes to product labels, what do the following letters stand for?

- | | |
|--------|---------|
| A. “P” | Answer: |
| B. “L” | Answer: |

5. How will product that needs to be remade appear on the Makeline Command Screen?

- A. A red box, last product in list
- B. Staff has to call it back
- C. First product on screen with a red box
- D. First product on the screen and staff will communicate remake



6. What must happen before you can express bump a pizza at landing?

- A. Select the lightning bolt
- B. The product must be in the oven, then select lightning bolt
- C. Bump from makeline, then select lightning bolt
- D. Front counter needs to request it

7. If you need to adjust the pizza projections you will visit:

- A. The Landing Command Screen
- B. The waffle grid
- C. The Makeline Command Screen
- D. The phone station

8. Employees can find the topping key by:

- A. Downloading from the Gateway
- B. Selecting Job Aid on the Makeline Command Screen
- C. Visiting Pie on the tablet
- D. Asking the manager for a copy



CAESAR VISION CLOUD

****Answers can be found on pages 10 & 11****

MANAGEMENT FUNCTIONS

1. To access the service app portion of the Pizza Portal, a PIN needs to be generated through Caesar Vision. How long is this PIN good for?

- A. 30 minutes
- B. 24 hours
- C. 15 minutes
- D. 30 seconds

2. What does SAF Transactions stand for?

- A. Saturday and Friday Transactions
- B. Store and Forward Transactions
- C. Save all Franchise Transactions
- D. Store all Files Transactions

3. At the end of the day, Caesar Vision will automatically declare a product waste or void:

- A. True
- B. False

4. A customer purchased two Hawaiian pizzas and two Italian Cheese Breads, then decided they only needed one Italian Cheese Bread. Can you do a partial refund?

- A. No, you would have to refund the whole order
- B. Yes, you can do partial refunds as many times as needed for that particular order
- C. Yes, but you can only do a partial refund once per order
- D. No, they have to call the Help Desk to get a refund.



CAESAR VISION CLOUD

Answers can be found on page 12

LOGGING IN & TAKING ORDERS SCREEN BASICS

Answer Key

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TAKING ORDERS

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CAESAR VISION CLOUD

COMMAND SCREENS

Answer Key

1. In the bottom left corner of the Makeline Command Screen is the Hot-N-Ready section. Each product tile is split into three smaller boxes. What does each box indicate?

- | | |
|------------------------------------|---|
| A. The black box with white number | Answer: How much of that product is on the Ready Rack |
| B. The white box with black number | Answer: How much of that product is in the Cres Cor |
| C. The biggest of the three boxes | Answer: How far off from projections the product is |
| D. A green box | Answer: Product is at projections |
| E. A red box | Answer: Product is below projections |
| F. A yellow box | Answer: Product is above projections |

2. What is the difference between “wasting” and “voiding” expired product in the Cres Cor?

- A. Only managers can make voids
- B. Waste is product you will throw away; Void is product that was not made, or you don't physically have it
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- D. Waste is what we discard throughout the day; Void is pizza that didn't sell at the end of the night

3. If a pizza comes out of the oven and does not meet our quality characteristics, where would you go on the Landing Command Screen to remake that pizza?

Press the Manual “arrow and flame” icon

4. When it comes to product labels, what do the following letters stand for?

- | | |
|--------|-----------------------|
| A. “P” | Answer: Portal Orders |
| B. “L” | Answer: Large Orders |

5. How will product that needs to be remade appear on the Makeline Command Screen?

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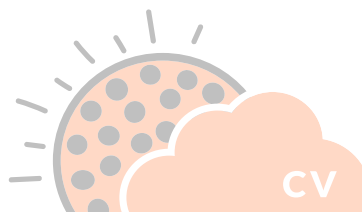
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